

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JAN 07 2005

Appl. No.: 09/710,442
Applicant: Krautkremer et al.
Filed: November 10, 2000
Title: Application Service Level Mediation and Method of Using the Same

Docket No.: 6533/53848
Customer No.: 30505

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT C

Sir:

In response to the Office Action mailed October 20, 2004, please amend the application as follows.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 20 of this paper.